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KROLL'S QUALITY AND ENVIRONMENT POLICY

Since 1979 KROLL has manufactured products for hands and body cleaning and protection, founding the Company's development and consolidation on ensuring a high degree of satisfaction of its Customers' requirements and committing to reducing the environmental impacts of its activities and products. To ensure the achievement of these goals, KROLL has been maintaining and improving, for the past fifteen years, an Integrated Quality and Environmental Management System in accordance with the requirements of UNI EN ISO 9001, UNI EN ISO 14001 and the EC Regulation 1221/2009 (also known as EMAS), as amended by Regulation (EU) 2017/1505 by the Commission on 28th August 2018. KROLL has always considered with great attention and commitment the matters of Quality and the Environment, placing the latter at the center of its corporate policy, by developing more environmentally friendly processes and products, by complying with the standards and laws related to its field of activity, by providing evidence of the quality standards already achieved and pursuing continuous improvement. The basis of this work stands in the implementation of new organizational and technological models related to the business process and in observing the requirements that customers have established for their products. With these aims, the current Integrated Management System is essential during the phases of formulation, production, packaging and marketing of cosmetic products for their professional application. Fully coherent with these principles, KROLL pursues the following objectives for Quality and for the Environment:

1. constant training of its employees, in order to ensure the continuous improvement of corporate performances in terms of Quality of the manufactured products, reduction of its own environmental impacts and reduction of its own health and safety risks in workplaces (owing to its products and processes).
2. accurate and prompt resolution of requests and complaints from Customers, in order to guarantee that the supplied products fully satisfy both the explicitly stated requirements and the understated ones;
3. particular care in selecting and monitoring suppliers, with the purpose of favouring those able to satisfy the set environmental requirements;
4. formulation of increasingly ecological and skin friendly products, with particular regard to:
 - reduction of skin-sensitizing preservatives;
 - lack of substances classified as dangerous for man and environment;
 - presence of surfactants with as little content as possible in petroleum-derived substances;
5. commitment of the Corporate Management for the manufacturing and marketing of:
 - soaps, shampoos, hair conditioners which are formulated respecting the ecological criteria set by the ECOLABEL trademark of ecological quality;
6. dissemination of the methodology of decisions based on risk assessment in the organization;
7. reduction of waste production and incentive to recycling both wastes produced during manufacturing and those generated by the use of its cosmetic products. This is achieved also by means of packaging which reduces the use of plastic materials;
8. commitment to spreading this policy to all people working for or on behalf of the organization, as well as to the public.

The organization's staff is committed at all levels so that such objectives may be pursued and safeguarded in time.

Quarto d'Altino (Venice) 01st March, 2023

Il Presidente del Consiglio di Amministrazione
Danilo Montellato